



Aftermarket Warranty Policy



Purpose:

The purpose of this document is to define the policies and procedures for all aftermarket Delstar products.

Scope:

This policy applies to all aftermarket Delstar products sold and used in North America and applies as of the effective date (revision date – 20140717).

Policy:

Dixie Electric Ltd warrants each aftermarket DelStar product to be free of defects in material or workmanship under normal use and service. The length of the Warranty Period is specified in the DelStar Aftermarket Warranty Coverage Table.

This warranty does not apply if in the sole judgment of Dixie Electric Ltd the product has been consumed, subject to accident, improperly installed, neglect, misuse, faulty repair, improper adjustment or is caused by failure of a non-DelStar part.

This warranty shall not apply if any DelStar product is used for a purpose for which it is not designed or altered in any way so as to affect adversely its performance and reliability. Dixie Electric Ltd reserves the right to examine products or parts to confirm that failure was a result of faulty material or workmanship.

Dixie Electric Ltd's sole obligation is to make good repair or replacement with a factory remanufactured unit as it deems most appropriate. No other obligation applies.

Dixie Electric Ltd neither assumes nor authorizes any other person to assume on its behalf any other warranty or liabilities in connection with DelStar products.

THIS WARRANTY DOES NOT APPLY TO LOSS OF THE VEHICLE OR EQUIPMENT, LOSS OF TIME, INCONVENIENCE, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES.

MUST BE SENT BACK TO FACTORY
Testing/Processing Time: 30 45 days
(905) 879-0533 - www.dixie-electric.com