

WARRANTY POLICY

Limited Warranty

DENSO SALES CALIFORNIA, INC. ("DENSO") warrants its DENSO Brand Starter and Alternator Products only to the extent stated in its official written warranties. Unless otherwise specifically provided in writing by DENSO, DENSO warrants to end-user that the Products shall be free of defects in materials or workmanship and will function in accordance with DENSO's published specifications, under ordinary intended use and service, for a period of twelve (12) months/unlimited miles after delivery to the end-user. DENSO shall replace any defective Product covered by this warranty. Such remedy shall be end-user's sole remedy with respect to any covered defect in the Products.

This warranty does not cover defects or malfunctions which result from causes beyond DENSO's control, including, without limitation, (i) unusual physical or electrical stress; (ii) accident, neglect, abuse, misuse or other abnormal use; (iii) failure to perform routine maintenance in accordance with specific vehicle manufacturer's recommended procedures; (iv) normal wear and tear; (v) Product repairs or attempted Product repairs by an unauthorized person; (vi) modifications or alterations to the Products; or (vii) improper servicing. This warranty shall extend only to the original end-user and shall be void if any labels or other identifying marks permanently affixed to Products when shipped by DENSO are removed, altered, defaced or obliterated.

The aforesaid warranty is the only warranty made by DENSO with respect to the Products and is in lieu of all obligations or liabilities on the part of DENSO for damages arising out of or in connection with the sale, use or performance of the Products, including, without limitation, any lost profits or any other consequential, incidental, special or exemplary damages of any kind. DENSO DISCLAIMS ALL OTHER WARRANTIES WITH REGARD TO THE PRODUCTS, INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR USE. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION CONTAINED HEREIN.

CORE RETURN POLICY

FULL CORE CREDIT - DENSO Sales California, Inc., will give 100% Full Core Credit for returned cores under the following conditions:

- All Cores must be returned in an original DENSO box
- All Cores must be for an application which is in the Program

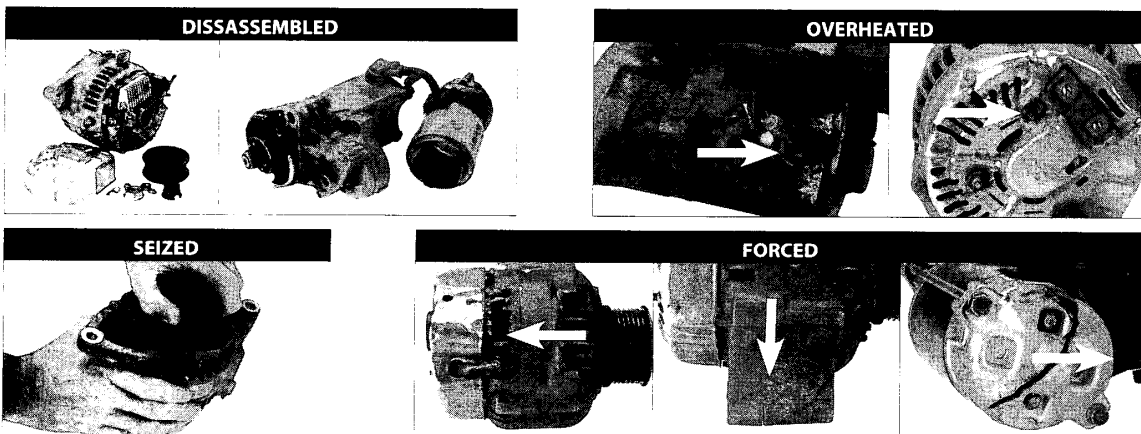
ZERO CORE CREDIT - If a core meets any one of the following conditions, it will receive Zero Core Credit, and we would prefer that you not return it.

- Units which have been Disassembled*
- Alternators which are Seized (cannot spin)
- Damage due to Force or Overheating

*Certain European alternators are supplied without pulley. In these cases, a core without pulley may be accepted.

REFUSED CORES - DENSO will not return or issue partial credit for rejected cores. DENSO will dispose of rejected cores.

CORE FREIGHT - DENSO will authorize approved customers to ship cores "Freight Prepaid", to our manufacturing facility. DENSO requests that you accumulate 100 lb. minimum before shipping, to qualify for lower "common carrier" freight rates.



MUST BE SENT BACK TO FACTORY
Testing/Processing Time: 30 45 days

1-888-96- DENSO - www.densoautoparts.com